



The Planning Inspectorate

Dear Sir/Madam

CUSTOMER SURVEY

We are always seeking ways to improve the quality of service we provide to our customers. As part of this commitment we are seeking feedback from those involved in the COM/3158795 – Albury Downs, Surrey application.

Our survey is done online and the link to it is given below:

https://www.surveymonkey.co.uk/r/Planning_inspectorate_customer_survey

The survey should take no more than a few minutes to complete.

The closing date for survey responses is 16 March 2017.

If you have problems accessing the survey please contact our customer support team on ☎ 0303 444 5000.

Your feedback will be assessed by the Planning Inspectorate's Quality Assurance Unit which works independently of the common land casework team and Inspectors.

Thank you in advance for taking the time to provide us with valuable feedback.

Yours faithfully

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